

# EN

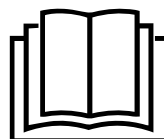
**INSTRUCTIONS**  
RADIANT HEATER



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You can download the current version of the instructions and the EU declaration of conformity via the following link:



IR 2000 C



<https://hub.trotec.com/?id=45862>

IRS 2010



<https://hub.trotec.com/?id=45863>

## Information on the use of these instructions

### Symbols



#### Warning of electrical voltage

This symbol indicates dangers to the life and health of persons due to electrical voltage.



#### Warning of hot surface

This symbol indicates dangers to the life and health of persons due to hot surface.



#### Warning

This signal word indicates a hazard with an average risk level which, if not avoided, can result in serious injury or death.



#### Caution

This signal word indicates a hazard with a low risk level which, if not avoided, can result in minor or moderate injury.

#### Notice

This signal word indicates important information (e.g. material damage), but does not indicate hazards.



#### Info

Information marked with this symbol helps you to carry out your tasks quickly and safely.



#### Follow the manual

Information marked with this symbol indicates that the instructions must be observed.

## Safety

**Read this manual carefully before starting or using the device. Always store the manual in the immediate vicinity of the device or its site of use.**



#### Warning

**Read all safety warnings and all instructions.**

Failure to follow the warnings and instructions may result in electric shock, fire and/or serious injury.

**Save all warnings and instructions for future reference.**

This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved.

Children shall not play with the appliance. Cleaning and user maintenance shall not be done by children without supervision.



## Warning

Children of less than 3 years should be kept away from the device unless continuously supervised.

Children aged from 3 years and less than 8 years shall only switch on/off the appliance provided that it has been placed or installed in its intended normal operating position and they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved.

Children aged from 3 years and less than 8 years shall not plug in, regulate and clean the appliance or perform user maintenance.

- Do not use the device in potentially explosive rooms or areas and do not install it there.
- Do not use the device in an aggressive atmosphere.
- Let the device dry out after a wet clean. Do not operate it when wet.
- Do not use the device with wet or damp hands.
- Do not expose the device to directly squirting water.
- Never insert any objects or limbs into the device.
- Do not use the device as source of ignition.
- Do not cover the device during operation.
- This appliance is not a toy. Keep away from children and animals.
- Check accessories and connection parts for possible damage prior to every use of the device. Do not use any defective devices or device parts.
- Ensure that all electric cables outside of the device are protected from damage (e.g. caused by animals). Never use the device if electric cables or the power connection are damaged!
- The mains connection must correspond to the specifications in the Technical annex.
- Insert the mains plug into a properly fused mains socket.
- Observe the device's power input, cable length and intended use when selecting extensions to the power cable. Completely unroll extension cables. Avoid electrical overload.
- Before carrying out maintenance, care or repair work on the device, remove the mains plug from the mains socket. Hold onto the mains plug while doing so.
- Switch the device off and disconnect the power cable from the mains socket when the device is not in use.
- Do not under any circumstances use the device if you detect damages on the mains plug or power cable. If the supply cord is damaged, it must be replaced by a special cord or assembly available from the manufacturer or its service agent. Defective power cables pose a serious health risk!
- When installing the device, observe the minimum distances from walls and other objects as well as the storage and operating conditions according to the technical data (chapter Technical annex).
- Keep a safety distance of at least 1.80 m between the device's radiator side and all combustible materials such as textiles, curtains, beds and sofas.
- Allow the device to cool down before transport and/or maintenance work.
- The device must not be installed directly beneath a socket.
- The device must not be used with a programming switch, timer, separate remote control system or similar equipment that switches the device on automatically, as this could cause a fire hazard if the heater is covered or positioned incorrectly.
- Do not use the device if it has been dropped or if it shows visible signs of damage.
- Use batteries of type AAA.
- Do not insert rechargeable batteries into the remote control.
- Never charge batteries that cannot be recharged.
- Different types of batteries and new and used batteries must not be used together.
- Insert the batteries into the battery compartment according to the correct polarity.
- Remove discharged batteries. Batteries contain materials hazardous to the environment. Dispose of the batteries according to the national regulations.
- Remove the batteries from the remote control if you will not be using the device for a longer period of time.
- Never short-circuit the terminals of batteries!
- Do not swallow batteries! If a battery is swallowed, it can cause severe internal burns within 2 hours! These burns can lead to death!
- If you think batteries might have been swallowed or otherwise entered the body, seek medical attention immediately!
- Keep new and used batteries and an open battery compartment away from children.
- If the battery compartment does not close securely, stop using the product via the remote control.

## Intended use

Use the device for heating surfaces in roofed outdoor areas and protected from weather exposure.

Intended use comprises:

- heating surfaces
  - in storage facilities,
  - in construction areas,
  - in containers,
  - in the catering trade,
  - at trade fairs and events.

Any use other than the intended use is regarded as misuse.

## Reasonably foreseeable misuse

- The device is not intended for industrial use.
- Do not place any objects, e.g. clothing, on the device.
- Do not use the device for heating in vehicles.
- Do not use this device in the vicinity of fuel, solvents, varnishes or other easily inflammable vapours or in rooms where these substances are stored.
- The device may not be used as a heating device for babies / children or animals.
- Never immerse the device in water.
- The device may not be exposed to moisture or weather effects (rain, sunlight).
- Do not make any unauthorised modifications, alterations or structural changes to the device.


## Personnel qualification

People who use this device must:

- be aware of the dangers that occur when working with electric devices in damp areas.
- have read and understood the instructions, especially the Safety chapter.

Maintenance tasks which require the housing to be opened must only be carried out by specialist electrical companies or by the manufacturer.

## Symbols on the device

Symbols	Meaning
	This symbol located on the device indicates that it is prohibited to place objects (such as towels, clothes etc.) above or directly in front of the device. In order to avoid overheating and fire hazards, the heater must not be covered.

## Residual risks



### Warning of electrical voltage

Work on the electrical components must only be carried out by an authorised specialist company!



### Warning of electrical voltage

Before any work on the device, remove the mains plug from the mains socket!  
Do not touch the mains plug with wet or damp hands. Hold onto the mains plug while pulling the power cable out of the mains socket.



### Warning of hot surface

Parts of this appliance can become very hot and cause burns. Particular attention is to be paid when there are children or vulnerable persons present!



### Warning

Dangers can occur at the device when it is used by untrained people in an unprofessional or improper way! Observe the personnel qualifications!



### Warning

The device is not a toy and does not belong in the hands of children.



### Warning

Risk of suffocation!  
Do not leave the packaging lying around. Children may use it as a dangerous toy.



### Warning

Improper installation or mounting entails a risk of fire.



### Warning

Risk of injury due to infrared radiation!  
Do not stay in the device's immediate vicinity for too long. Do not look directly into the device for too long. Observe the minimum distances.



### Warning

In order to avoid overheating and fire hazards, the device must not be covered!



### Warning

Coarse dirt particles on the heating rods can cause the device to overheat. Fire hazard!

Remove coarse dirt particles from the heating rods according to the Maintenance chapter before switching on the device.

### Behaviour in the event of an emergency

1. Switch the device off.
2. Disconnect the device from the mains by removing the mains plug from the socket. When doing so, be sure to hold the plug, not the cable.
3. Do not reconnect a defective device to the mains.

### Tilt protection

The device IRS 2010 is equipped with a tilt protection. The tilt protection is a safety device intended to minimize the risk of fire in case the device is tipped over inadvertently. The device will be switched off when knocked over (or if its upright position is changed in any other manner).

The tilt protection switches the device off when it is inclined out of its vertical position. The device can again be used as usual only a few seconds after placing it back in vertical position and on solid ground.

## Information about the device

### Device description

The device is used to quickly generate instant heat.

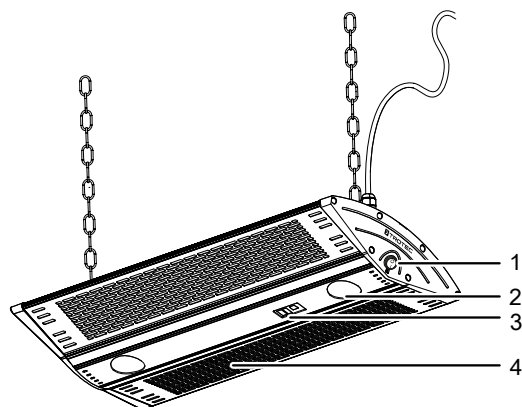
The device is based on the functional principle of heat generation by infrared radiation, which is generated by a halogen heating element. The infrared radiation is passed on to the surrounding surfaces as heat radiation. Persons or objects are heated directly.

Both heating levels can be selected on the device or by using the remote control.

- suitable for the application in roofed outdoor areas
- IP55 type of protection – dust- and water-jet-proof
- approx. 5,000 operating hours
- for stand mounting (IRS 2010)
- for ceiling mounting (IR 2000 C)
- with tilt protection (IRS 2010)
- silent operation
- 2 heating levels
- no dust circulation

## Device depiction

### IR 2000 C



No.	Designation
1	Mains switch
2	LED element
3	Control panel
4	Grille
5	Telescopic rod
6	Foot
7	Remote control

## Transport and storage

### Notice

If you store or transport the device improperly, the device may be damaged.

Note the information regarding transport and storage of the device.

### Transport

**Before** transporting the device, observe the following:

- Switch off the device by first pressing and holding the *Power/Level* button (12) until the device is in standby mode. Then set the mains switch (1) to position **0**.
- Disconnect the device from the mains by removing the mains plug from the socket. When doing so, be sure to hold the plug, not the cable.
- Do not use the power cable to drag the device.
- Allow the device to cool down sufficiently.

### Storage

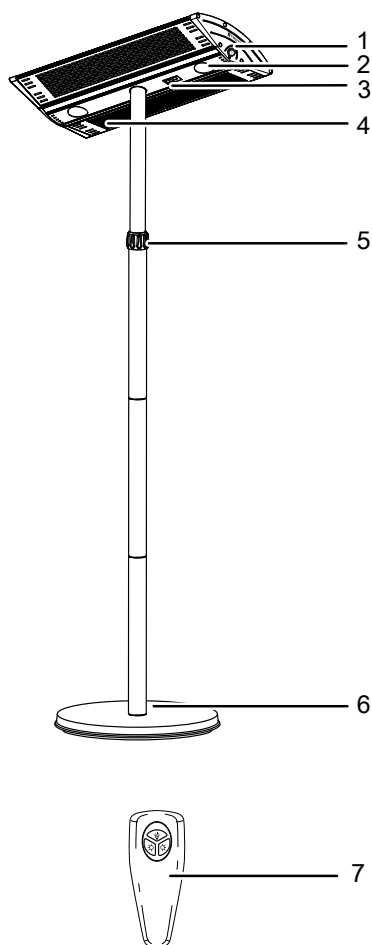
**Before** storing the device, observe the following:

- Disconnect the device from the mains by removing the mains plug from the socket. When doing so, be sure to hold the plug, not the cable.
- Allow the device to cool down sufficiently.

When the device is not being used, observe the following storage conditions:

- Store the device in a dry location and protected from frost and heat.
- Store the device in an upright position where it is protected from dust and direct sunlight.
- If required, use a cover to protect the device from invasive dust.
- Place no further devices or objects on top of the device to prevent it from being damaged.
- Remove the batteries from the remote control.

### IRS 2010



## Assembly and start-up

### Scope of delivery

#### IR 2000 C

- 1 x Device
- 2 x Fastening chain
- 4 x Carabiner hooks
- 1 x Remote control (without batteries)
- 1 x Manual

#### IRS 2010

- 1 x Device
- 3 x Fixation plate
- 3 x Wedge bolt
- 2 x Washer
- 2 x Screw (telescopic rod)
- 4 x Screw (washer)
- 1 x Foot
- 3 x Telescopic rod
- 1 x Wrench
- 1 x Remote control (without batteries)
- 1 x Manual

### Unpacking the device

1. Open the cardboard box and take the device out.
2. Completely remove the packaging.
3. Fully unwind the power cable. Make sure that the power cable is not damaged and that you do not damage it during unwinding.

### Assembly



#### Warning of electrical voltage

Risk of injury due to incorrect assembly!  
Local or national regulations may apply for installation.  
We recommend to have the installation carried out by a qualified electrician.



#### Warning

Risk of fire due to improper installation!  
There is a risk of fire if the required minimum distances are not observed.  
Observe the "Installation" section in the "Assembly and start-up" chapter and the technical data in the "Technical annex" chapter.

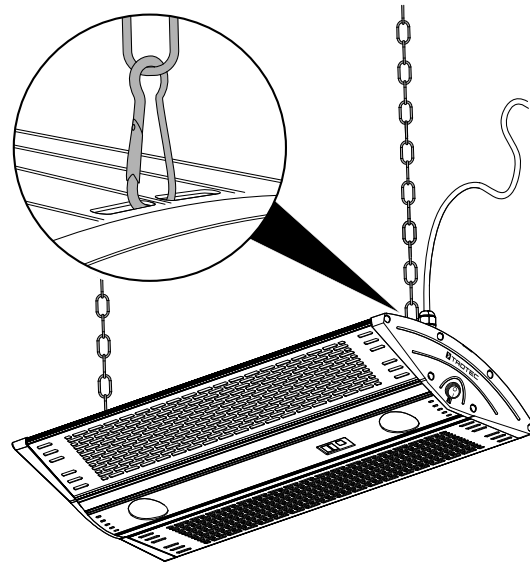


#### Warning

The device must not be placed directly below a socket, as the electrical cables may be hit when the device is being mounted. This may cause an electric shock.  
Observe the minimum distances for mounting the device (see chapter Technical data).

### Assembly of the IR 2000 C

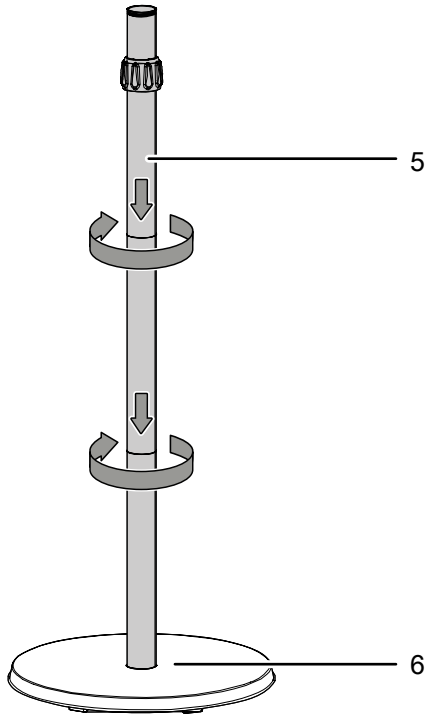
- ✓ Use tools suitable for the intended task.
  - ✓ Two suitable ceiling holders are preassembled.
1. Attach the four carabiner hooks to each of the four ends of the two fastening chains.
  2. Hook both fastening chains with the carabiner hooks into the two provided holes on top of the device.
  3. Close the carabiner hooks and check whether the fastening chains are firmly connected to the carabiner hooks.



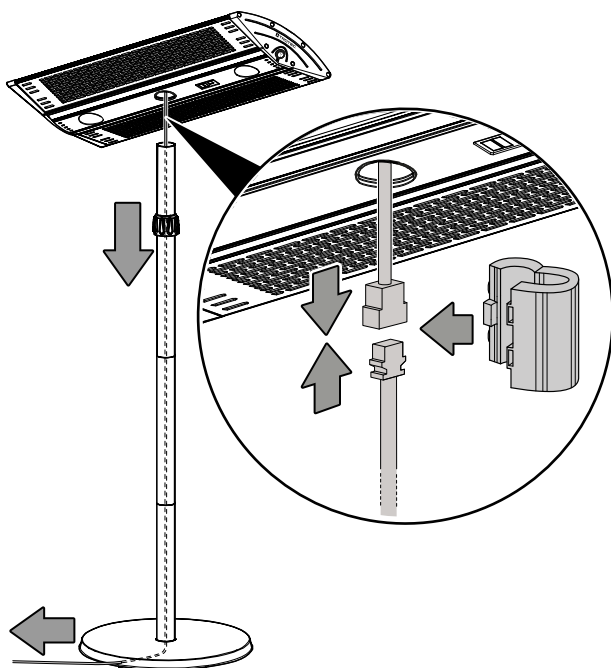
4. Hook the two fastening chains with the other two carabiner hooks into the ceiling holder.

### Assembly of the IRS 2010

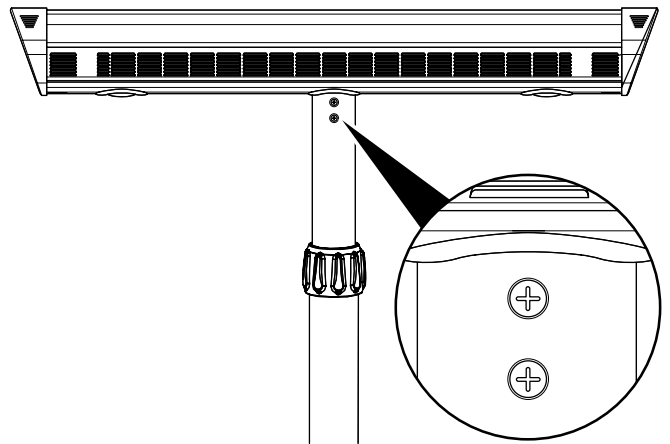
1. Set the foot (6) up in an upright position.
2. Connect the three component parts of the telescopic rod (5) with the foot (6) as shown by tightening them.



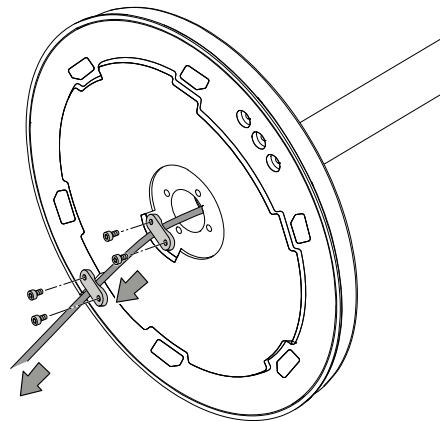
3. Connect the plug of the power cable to the socket of the radiant heater.
4. Fix the plug of the power cable and guide the mains cable from above through the mounted rod and foot.



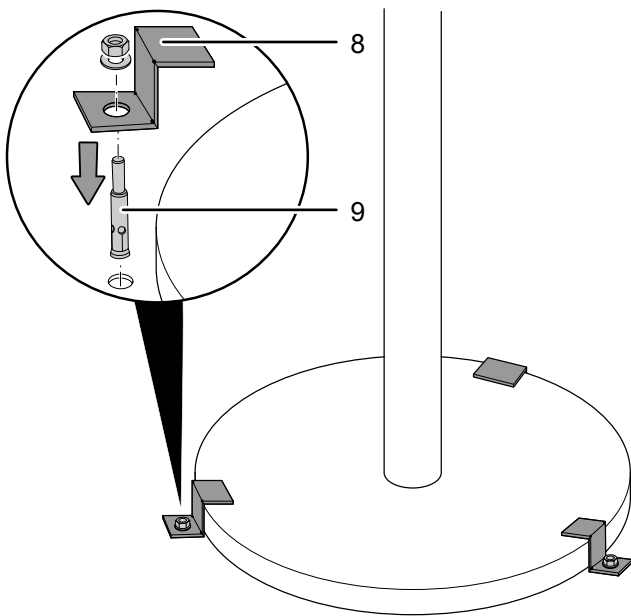
5. Place the radiant heater on the tube and fix it using 2 screws.



6. Adjust the radiant heater to the desired height and fix the telescopic rod with twist lock (5).
7. Carefully tilt the device.
8. Fasten the mains cable to the foot by means of the two washers and the four screws.



9. Set the device up in an upright and stable position.
10. Mark the positions for the fixing holes on the floor through the holes in the three fixation plates. Observe the minimum distances to other objects.
11. Drill the holes into the floor at the marked positions.
12. Place the three wedge bolts (9) into the drill holes and use the wrench to screw down the three fixation plates (8) in place as indicated.

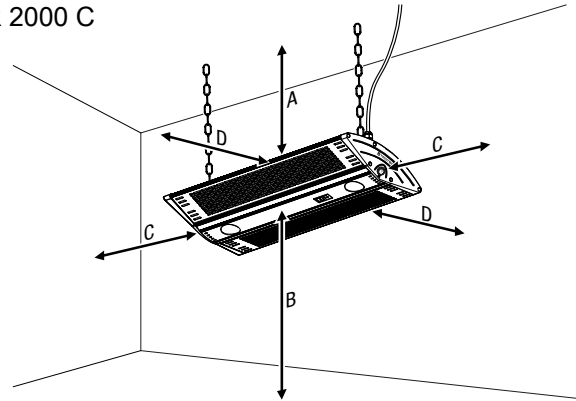


13. Check the foot for tight fit.

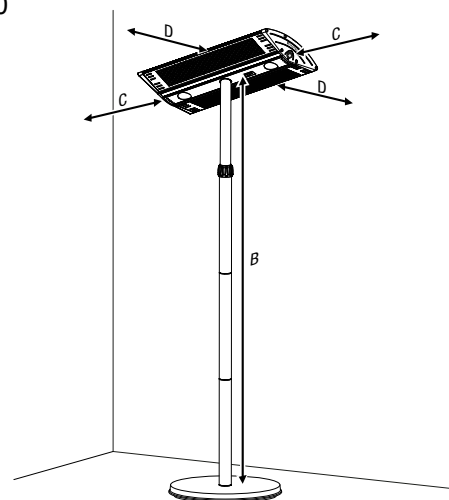
## Installation

When installing the device, observe the minimum distances from walls and other objects as described in the Technical data chapter.

IR 2000 C



IRS 2010



- Never install the device in a way that it radiates directly onto walls or other objects. Observe the minimum distances from walls or other objects according to the Technical data chapter.
- Do not install the device directly behind a door.
- Please note that the minimum distance to the front also applies to objects mounted on the ceiling, e.g. fans, lamps or sprinkler systems.
- Do not attach the device IR 2000 C directly below a wall socket.
- Do not position the device IR 2010 directly below a wall socket.
- Set the device IRS 2010 up in an upright and stable position.

## Start-up



### Info

Odours may occur upon initial start-up or after a longer period of non-use.

- Before starting the device, check the condition of the power cable. If there are doubts as to their sound condition, contact the customer service.
- Do not create tripping hazards when laying the power cable or other electric cables, especially when positioning the device in the middle of the room. Use cable bridges.
- Make sure that extension cables are completely unrolled.
- Make sure that there are no curtains or similar objects in the immediate vicinity.

## Inserting batteries into the remote control

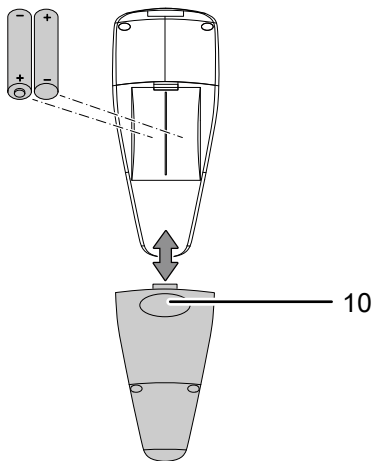


### Warning of electrical voltage

Do not touch the battery compartment with wet or damp hands.

Please proceed as follows to insert or exchange the batteries:

1. Press the upper part (10) on the back of the remote control and pull the battery cover off the remote control.
2. Insert two batteries into the battery compartment according to the correct polarity.
3. Slide the battery cover back onto the remote control.



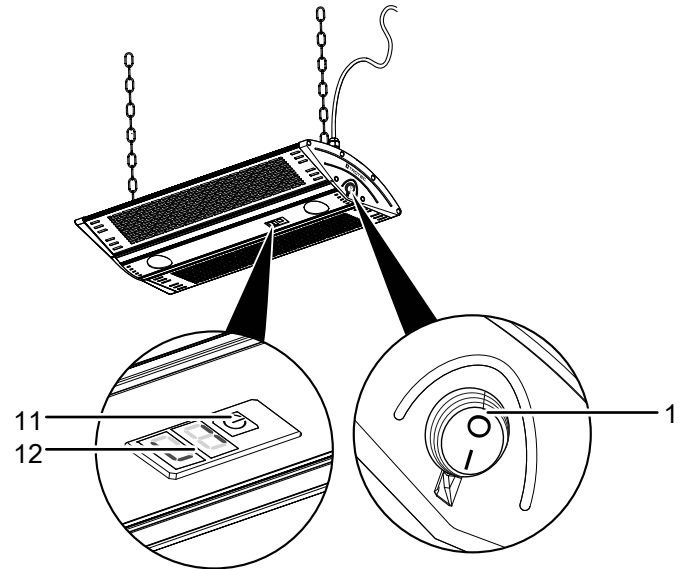
## Connecting the power cable

- Connect the mains plug to a properly secured socket.
- Route the power cable above the device. Ensure that the cable is never routed in the radiation area of the device!

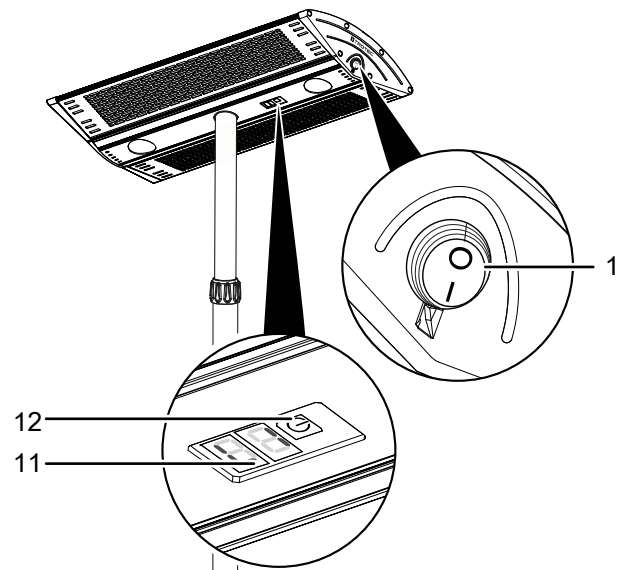
## Operation

### Operating elements

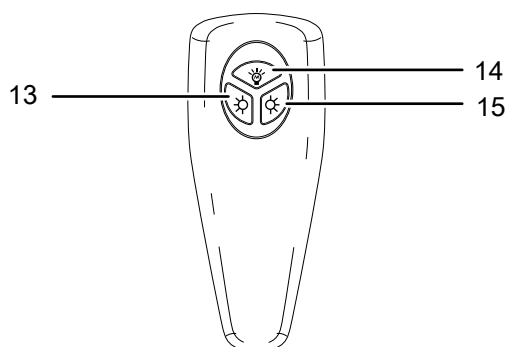
#### IR 2000 C



#### IRS 2010



## Remote control



No.	Designation	Meaning
11	Segment display	Heating level indication: <b>L1</b> = heating capacity 1000 W <b>L2</b> = heating capacity 2000 W
12	Power/Level button	Switching the device on or off Changing the heating level Switching the LED elements on or off
13	Heating level 1 button	Activate heating power 1000 W (together with heating level 2 = 2000 W)
14	LED button	Switching the LED elements on or off
15	Heating level 2 button	Activate heating power 1000 W (together with heating level 1 = 2000 W)



### Warning of hot surface

The grille (4) heats up during operation and can be warm after switch-off.  
Do not touch the grille (4) during operation, wait until it has cooled down after switch-off.

## Switching the device on

Once you have completely installed the device as described in the chapter Assembly and start-up, you can switch it on.

1. Set the mains switch (1) to position **I**.  
⇒ The mains switch (1) is illuminated.  
⇒ The device is now in standby mode.
2. Press the *Power/Level* button (12) to set the desired heating level or to switch on the LED elements.  
⇒ If you press the button once, the device is switched on and heating level **L1** is activated.  
⇒ If you press the button twice, heating level **L2** is activated.  
⇒ The segment display (11) indicates the set heating level.  
⇒ If you press the button three times, the LED elements are switched on without heating function.
3. If you press the *Power/Level* button (12) four times, the LED elements are switched on and heating level **L2** is activated.
4. Press the *Power/Level* button (12) five times to switch the device into stand-by.

### Notice

All settings can be adjusted via the remote control. If you want to activate the 2000 W heating capacity, press the heating level 1 button (13) and the heating level 2 button (15). If you press the LED button (14), you can additionally switch on the LED elements.

## Shutdown



### Warning of electrical voltage

Do not touch the mains plug with wet or damp hands.

- Switch the device off by setting the mains switch (1) to position **0**.
- Allow the device to cool down completely.
- Disconnect the device from the mains by removing the mains plug from the socket. When doing so, be sure to hold the plug, not the cable.
- If required, clean the device according to the "Maintenance" chapter.
- Store the device according to the Transport and storage chapter.

## Errors and faults



### Warning of electrical voltage

Tasks which require the device to be opened must only be carried out by authorised specialist companies or by the manufacturer.

The device has been checked for proper functioning several times during production. If malfunctions occur nonetheless, check the device according to the following list.

#### The device does not start:

- Check the power connection.
- Check the power cable and mains plug for damage. If you notice damages, do not try to take the device back into operation.  
If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.
- Check the on-site fusing.
- If the device is not starting, have the electrics checked by a specialist company or by the manufacturer.

#### The device does not emit heat:

- The heating element may be defective. If the heating element is defective, have it replaced by a specialist electrical company.
- Check the mains switch (1). If the switch is set to the **0** position, the device is switched off. If the mains switch (1) is set to position **I**, check whether the device is in standby mode.

#### RCD or another fuse trips:

- Check the fuse. Switch off any other devices to reduce the load on the line.
- Contact a specialist electrical company.

#### The device slightly vibrates during switch-on and then stops vibrating:

- Slight vibrations during switch-on are a normal process. No measures are required.

#### The device does not respond to the infrared remote control:

- Check whether the distance between remote control and device is too large and reduce it if necessary.
- Make sure there are no obstacles, such as furniture or walls, between the device and the remote control. Ensure visual contact between device and remote control.
- Check the charging status of the batteries and change them if required.
- If the batteries have just been changed, check them for correct polarity.

#### The LED elements do not work:

- Check whether the power cable is plugged in correctly.
- Check whether the unit is switched on.
- Check all LED elements for damages.
- The LED elements may be defective. Contact the Trotec customer service.

#### The device still does not operate correctly after these checks:

Please contact the customer service. If necessary, bring the device to an authorised specialist electrical company or to the manufacturer for repair.

## Maintenance

### Activities required before starting maintenance



#### Warning of electrical voltage

Do not touch the mains plug with wet or damp hands.

- Switch off the device by first pressing and holding the *Power/Level* button (12) until the device is in standby mode. Then set the mains switch (1) to position **0**.
- Disconnect the device from the mains by removing the mains plug from the socket. When doing so, be sure to hold the plug, not the cable.
- Allow the device to cool down completely.



#### Warning of electrical voltage

Tasks which require the device to be opened must only be carried out by authorised specialist companies or by the manufacturer.

### Cleaning the device



#### Warning of electrical voltage

Never immerse the device in water!



#### Warning of hot surface

Do not touch the reflector or the heating rods with bare hands.

Clean the device with a soft, damp and lint-free cloth. Ensure that no moisture enters the housing. Protect electrical components from moisture. Do not use any aggressive cleaning agents such as cleaning sprays, solvents, alcohol-based or abrasive cleaners to dampen the cloth.

Wipe the housing dry after cleaning.

Dirt on the heating rods should be removed with a long brush with soft bristles.

## Technical annex

### Technical data

Parameter	Value	
Model	IR 2000 C	IRS 2010
Heating capacity	2000 W	2000 W
Power supply	220–240 V ~ 50/60 Hz	220–240 V ~ 50/60 Hz
Plug type	CEE 7/7	CEE 7/7
Cable length	175 cm	175 cm
Protection class	IP55	IP55
Weight	5 kg	20 kg
Dimensions (length x width x height)	385 x 690 x 110 mm	385 x 690 x 2200 mm
Minimum distance to walls or other objects	A: top: 30 cm B: bottom: 180 cm C: side: 100 cm D: front: 100 cm	30 cm 180 cm 100 cm 100 cm
Remote control batteries	AAA/1.5 V	AAA/1.5 V

## Disposal

Always dispose of packing materials in an environmentally friendly manner and in accordance with the applicable local disposal regulations.



The icon with the crossed-out wheeled bin indicates that this device and any associated components (e.g. remote controls) must not be disposed of with household waste at the end of their life, in accordance with the Waste Electrical and Electronic Equipment Directive (2012/19/EU) and national laws.

You will find collection points for free return of waste electrical and electronic equipment in your vicinity. The addresses can be obtained from your municipality or local administration. You can also find out about other return options that apply for many EU countries on the website <https://hub.trotec.com/?id=45090>. Otherwise, please contact an official recycling centre for electronic and electrical equipment authorised for your country.

The separate collection of waste electrical and electronic equipment aims to enable the re-use, recycling and other forms of recovery of waste equipment as well as to prevent negative effects for the environment and human health caused by the disposal of hazardous substances potentially contained in the equipment.



This icon with the crossed-out wheeled bin indicates that batteries or accumulators must not be disposed of with household waste at the end of their life. If the device contains batteries or accumulators that contain mercury, cadmium or lead, the respective chemical symbol (Hg, Cd or Pb) is shown below the icon of the crossed-out wheeled bin. To prevent environmental pollution, do not carelessly leave batteries or electrical and electronic equipment containing batteries in public areas. In the European Union, batteries and accumulators must be returned to a designated collection point in accordance with REGULATION (EU) 2023/1542 OF THE EUROPEAN PARLIAMENT AND OF THE COUNCIL of 12 July 2023 concerning batteries and waste batteries. Remove batteries/accumulators and dispose of them separately according to the relevant legal requirements.

## Only for United Kingdom

According to Waste Electrical and Electronic Equipment Regulations 2013 (SI 2013/3113) (as amended) and the Waste Batteries and Accumulators Regulations 2009 (SI 2009/890) (as amended), devices that are no longer usable must be collected separately and disposed of in an environmentally friendly manner.

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